

APRIL/MAY 2023

**GCM22/DCM22/DCP21 — HUMAN
RESOURCE MANAGEMENT**

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL questions.



1. State the nature of HRM.
2. What is H.R.Planning?
3. Define Reward and recognition?
4. What is non financial incentives?
5. Write a short note on Stress?
6. List out the difference between recruitment and selection.
7. What is QWL?
8. Define critical incident method.
9. Give the criterial for promotions.
10. What is training and development?

SECTION B — (5 × 5 = 25 marks)

Answer ALL questions.

11. (a) Discuss the functions of HRM.
Or
(b) Write a link between organization planning and HR planning.
12. (a) Explain the different methods of recruitment and selection.
Or
(b) How motivation increased productivity?
13. (a) Explain the various forms of financial incentive.
Or
(b) Discuss the Stress Vs. Challenges.
14. (a) Write a short note on Grievances handling procedure.
Or
(b) Define performance appraisal and its features and needs.
15. (a) Explain the different methods of training.
Or
(b) Why people resist change?

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Explain the functions of HR Manager.
17. Discuss the purpose and methods of recruitment and selection.
18. What are the five stages of conflict process? Explain in detail.
19. What do you mean by performance appraisal and its objectives and advantages?
20. Explain the need and importance of training. State how to designing a training programme.